

# **I am a faculty member and some of my students are sending email to my student Omail+ account and not my Owens GroupWise email account. Why is this happening?**

This usually happens when a student looks for a professor's name in the Omail+ address book and multiple entries appear for the same individual. They may inadvertently select the faculty member's student address (firstname\_lastname@student.owens.edu) instead of the faculty address (firstname\_lastname@owens.edu). Faculty members may want to setup a forwarding rule in Omail so that any messages sent to their student/alumni email account are automatically forwarded to their faculty email.

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Information Technology Services -> Omail+ Student Email -> I am a faculty member and some of my students are sending email to my student Omail+ account and not my Owens GroupWise email account. Why is this happening?

<https://www2.owens.edu/faq/entry/73/>