

# Help, I'm having trouble taking tests using Blackboard.

To make sure that both you and your computer are ready to take tests in Blackboard, review the attached pdf file from e-Owens, [TEST TIPS](#) for guidance on optimizing your testing experience.

The IT Help Desk cannot reset tests for students. Contact your instructor to determine if the test can be reset.

For additional tips refer back to the information you learned in the [2014 Web Course Preparation Requirement](#).

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<https://www2.owens.edu/faq/entry/595/>