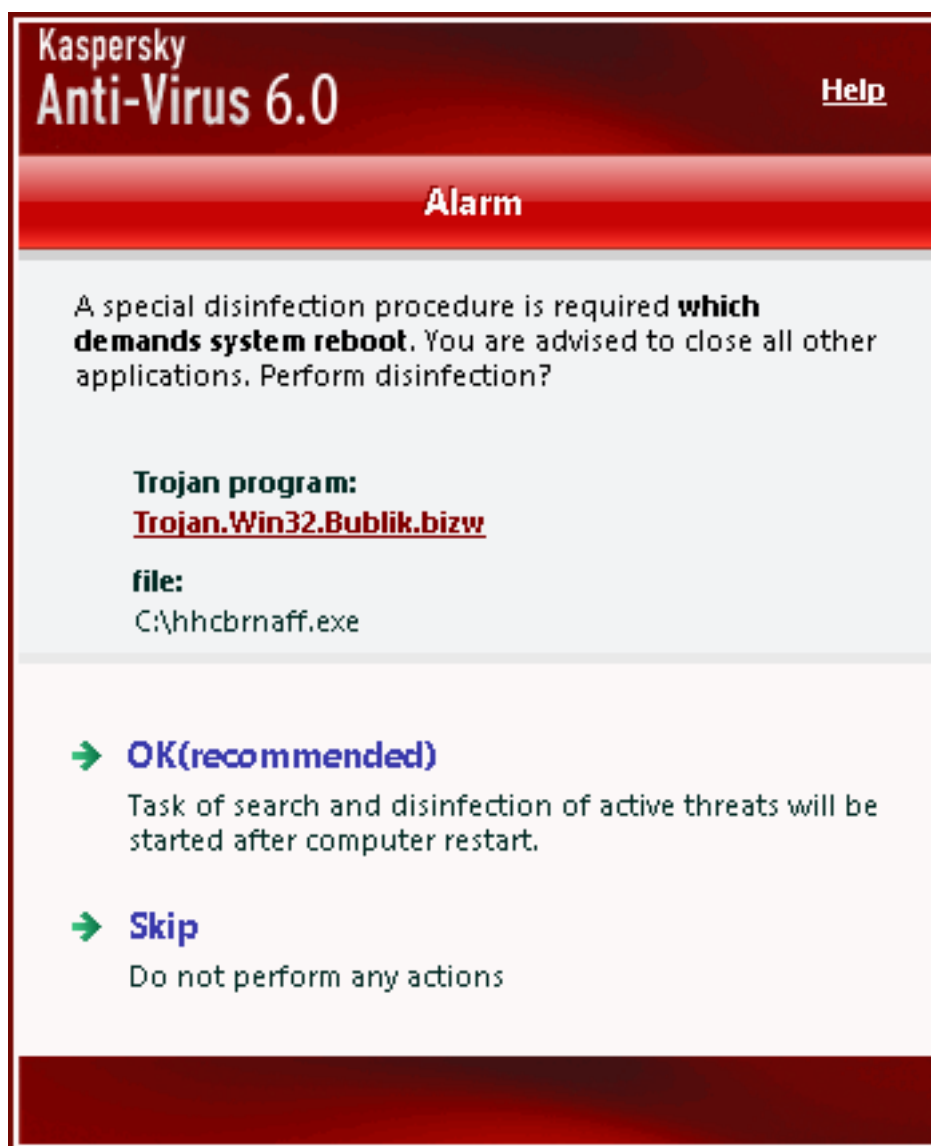


What should I do if I suspect my Owens computer has a virus?

****Please remember that if you suspect your computer is infected, take action immediately! Postponing action for any reason could result in a large loss of data.****



1. **Immediately unplug your network cable** from either the back of the computer or the wall. You can verify that the network cable is unplugged by trying to view a website in your browser window. If the network cable is unplugged, you shouldn't be able to get to any websites.



2. **Shut down** your computer.

3. **Call the Help Desk (567)661-7120** for further instructions.

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computer has a virus?

<https://www2.owens.edu/faq/entry/437/>