

# **I am an Owens employee, how do I create and track tickets using the IT Help Desk software?**

Step by step instructions for Owens employees can be found in the attached PDF.

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Article ID: 423

Last updated: 16 Oct, 2014

Revision: 10

Information Technology Services -> Help Desk -> I am an Owens employee, how do I create and track tickets using the IT Help Desk software?

<https://www2.owens.edu/faq/entry/423/>