

# Why am I receiving the error "you are not eligible to download" software packages from Microsoft Imagine?

**Please Note: To adhere to Microsoft Imagine licensing, changes concerning the MS Imagine accounts have occurred.**

MS Imagine **Premium** software is only offered to currently enrolled **IST** and **EET** students/faculty each semester.

MS Imagine **Standard** software is available to all other students currently enrolled in *qualifying courses other than IST* will have DreamSpark *Standard* access. (Qualifying classes: **ACC, BUS, MTH, CAD, CIV, MET, QCT, PHY, CAM, CHM, BIO, AIM, SKT, AUT, CAT, DSL, OAD**) each semester.

If you receive the error that you are *not eligible to download* a specific software package, you are likely trying to download software that is only accessible to Premium accounts. A chart of software that is available can be found here: <https://www2.owens.edu/faq/entry/71/>

To view software that is available to you:

If you are *not in an IST or EET class*, click on the **Microsoft Imagine Standard** link.

If you *are in an IST or EET class*, click on **Microsoft Imagine Premium**.

Additional information can be found on the FAQ site:

<https://www2.owens.edu/faq/22/>

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