

What should be done if a proxy forgets the PIN?

Go to the [Proxy Login page](#). Enter the email address used to establish your account and click on the **Forgot PIN** button. An email will be sent to your email address with a unique link and temporary password. You will use this temporary password as the **Old PIN** in the PIN reset process.

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<https://www2.owens.edu/faq/entry/268/>