

# What should I do if my classes are not showing up on Blackboard?

Most classes do not show up on Blackboard until the actual day when the class is scheduled to start. It is possible that your classes will not show up until the actual scheduled **time** of the class.

If your instructor has notified you that the class is available, try logging out of Blackboard and then log back in. If the class is still not listed email your instructor to let them know it's not available to you.

If your class has not shown up under My Courses in Blackboard **after your first scheduled class**, please call the IT Help Desk at (567)661-7120 or e-mail helpdesk@owens.edu.

If you're having trouble accessing **Wiley Plus** or **SAM**, please refer to the following information:

**Wiley Plus Code Access:** <https://www.wileyplus.com/WileyCDA/Section/Course-Finder.id-410195.html>

**Wiley Plus Support:** <https://www.wileyplus.com/WileyCDA/resources-and-support.html>

**SAM Technical Support:** <http://poweron.cengage.com/magellan/TechSupport/login.aspx>

## **Purchase a SAM Code:**

<http://www.cengagebrain.com/shop/en/US/storefront/US:CMGTJSESSIONID=pyTbSz7HFhb0v2Sp6yByMPbr2wsFPKz1g2rPMT1JzrLBCHTGO11x!414121208?cmd=CLStaticContent&fileName=sam.html&entryPoint=storefront&messageType=CLStaticContent>

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Article ID: 21

Last updated: 15 May, 2014

Revision: 7

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<https://www2.owens.edu/faq/entry/21/>