

# I have forgotten my Otech system password, how do I log in?

Otech systems are personal computers, so we do not have a database to reset your password for you. If you schedule an appointment and bring in your Otech system, we will be happy to reset it for you.

<p style="text-align: center;"><b>CONTACTING OTECH SUPPORT</b></p> <p style="text-align: center;"><b>TO SET AN APPOINTMENT</b></p>	<p style="text-align: center;"><b>INFORMATION TO INCLUDE</b></p>
<p><b>Complete the web form at</b>  <a href="https://www.owens.edu/otech/support.html">https://www.owens.edu/otech/support.html</a>  <b>or</b>  <b>Fill out a paper version of the support request form, available in 213 College Hall on the Toledo Campus.</b></p>	<p>Please have the following information readily available for any support request</p> <ul style="list-style-type: none"> <li>Name</li> <li>Owens username (firstname_lastname)</li> <li>Phone number</li> <li>Otech PC ID number (sticker on your computer)</li> <li>A description of the problem you are experiencing</li> </ul>
<p>We will contact you via your Owens email or the phone number you provided in the support request, so please check both your email and your voicemail frequently.</p>	
<p>Please note that Otech Support <b>is not</b> affiliated with the Owens IT Help Desk, and the Help Desk <b>will not</b> provide support for Otech computers.</p>	

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<https://www2.owens.edu/faq/entry/201/>