

# How can I contact the Owens IT Help Desk?

## Employees can submit an IT Online Service Request:

Employees may open a service request at anytime by visiting

[ITHD.owens.edu](http://ITHD.owens.edu)

## Everyone can contact the IT Help Desk using the following methods:

**Email:** [helpdesk@owens.edu](mailto:helpdesk@owens.edu)

**Web page:** [www.owens.edu/helpdesk/](http://www.owens.edu/helpdesk/)

**Phone:** (567) 661-7120 or  
1-800-GO-OWENS Ext. 7120

**Location:** College Hall 213

**Mail:** Owens Community College

ATTN - Information Technology Services -

IT Help Desk

P.O. Box 10,000

Toledo, Ohio 43699-1947

**IT Help Desk hours can be found online at** [owens.edu/helpdesk](http://owens.edu/helpdesk).

## Follow IT:

Owens IT Status:

IT notices, scheduled maintenance and outages: [status.owens.edu](http://status.owens.edu)



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<https://www2.owens.edu/faq/entry/190/>