

# I am getting an error message about "Security Certificate Revocation" and am unable to log-in. What can I do?

This problem is caused by an issue with Internet Explorer. To resolve this issue, follow these steps:

1. Open **Internet Explorer**.
2. From the **Tools** menu, select **Internet Options** and then click on the **Advanced** tab.
3. Scroll down the list of options until you reach the **Security** category. UNCHECK the box for **Check for server certificate revocation**.
4. Click **OK** to save the changes. Close Internet Explorer. Restart your computer.
5. After your computer restarts, try to login again.

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