

## **I am still not getting redirected to Campus wireless page after turning off/allowing an exception in pop-up blocker for site. What should I do?**

1. First, verify you have updated anti-virus and spyware software.
2. Then scan for worms, viruses, and spyware (these can cause problems when connecting to networks).
3. Verify your anti-virus and spyware software are up to date and run a system scan.
4. If you are still not getting redirected to the Owens wireless login page, check to make sure your operating system (usually Windows) is up to date.
5. Next, make sure that any third-party firewall or antivirus programs are configured correctly and are not preventing you from connecting to Websites.
6. Try typing occwifi.owens.edu in your address bar.

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