

Where can I go for help with FAFSA (Financial Aid)?

Campus Office Website

& Phone Number:

[Oserve](#)

Toledo Campus: 1-567-661-7378 or 1-800-GO-OWENS, Ext 7378

FAFSA on the Web

1. You can [Browse Help](#) to find answers to your questions online.

2. [Live Help](#)

Monday through Friday:

8:00 a.m. - 11:59 p.m.

(Eastern Time)

Not available on Saturdays, Sundays and federal holidays.

3. You can **call** at 1-800-4-FED-AID (1-800-433-3243) or 319-337-5665.

If you are hearing impaired call the TTY line at 1-800-730-8913.

Monday through Friday:

8:00 a.m. - 11:59 p.m.

(Eastern Time)

Not available on Saturdays, Sundays and federal holidays.

You can use their automated telephone services to get recorded information and conduct some business 24 hours a day.

Email

Use the online form to ask your question, send them your comments, or alert them to a technical issue you are having. One of their customer service representatives will reply back via e-mail. Or, if you prefer, you can e-mail them at FederalStudentAidCustomerService@ed.gov

You can e-mail anytime. They will respond within one day, except for Sundays and federal holidays.

Article ID: 123

Last updated: 05 Oct, 2012

Revision: 2

Information Technology Services -> Outside Vendor Support -> Where can I go for help with FAFSA (Financial Aid)?

<https://www2.owens.edu/faq/entry/123/>