

How do I reset my Password Reset Questions?

1. Log in to **Ozone** using your Owens username and password.

Current Users

Username:
|

Password:

SUBMIT

Prompt me before logging into other CAS protected sites.

2. Click on the **Set My Security Questions** link in the My Password Info portlet.

My Password Info

Hello ,

Your password is **not expired.**
It will expire in 96 days.

[My Password History](#) | [Change My Password](#) | [Set My Security Questions](#) | [IT Help Desk](#)

3. Fill in ALL of the response fields. (The words show up as black dots) Make sure your responses are something you will remember and that everything is spelled correctly.

In the event that you forget your password, you can recover your password by answering questions known only to you.

Please choose your questions and answers that can be used to verify your identity in case you forget your password. Because the answers to these questions can be used to access your account, be sure to supply answers that are not easy for others to guess or discover.

Your responses meet the requirements. Click Save Responses when ready.

What is your favorite color? ▼

»

What street did you grow up on? ▼

»

What is your childhood pet's name? ▼

»

What is your mother's maiden name? ▼

»

What is your favorite vacation destination? ▼

»

What is your favorite food? ▼

»

Save Responses

Clear

Cancel

4. Click **Save Responses**.

5. You will then be forwarded to a page where the answers you provided are shown and click **Confirm Responses**.

Be sure your answers and questions are correct. Check the spelling and punctuation. In the event you forget your password, you will need to type in the exact answers to the questions below.

What is your favorite color?
» purple

What street did you grow up on?
» evergreen

What is your childhood pet's name?
» charlie

What is your mother's maiden name?
» smith

What is your favorite vacation destination?
» florida

What is your favorite food?
» hamburger

6. Click **Continue**.

Your secret questions and answers have been successfully saved. If you ever forget your password, you can use the answers to these questions to reset your password.

Continue

7. You are then brought back to the **Ozone** screen.

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<https://www2.owens.edu/faq/entry/12/>