

## **Will I get "credit" or a refund for printer misfeeds, low toner or other printing mishaps?**

If there is a paper jam or low toner, notify the lab assistant while it is happening. The lab assistant will be able to assist you by re-printing for you without it affecting your 100 allotment. ***Re-prints can only be done within a thirty minute timeframe***, it is important that you notify the lab assistant within thirty minutes of sending the job to the printer. ***No credit will be issued to your account.***

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Information Technology Services -> Printing -> Student Printing -> Will I get "credit" or a refund for printer misfeeds, low toner or other printing mishaps?

<https://www2.owens.edu/faq/entry/106/>